



UGANDA NATIONAL BUREAU OF STANDARDS

Headquarters

Plot 2 - 12, Bypass Link,
Bweyogerere Industrial &
Business Park,
P.O. Box 6329 Kampala
Web: www.unbs.go.ug

Telephone: +256 417 333250
+256 417 333251
+256 417 333252
Telefax: +256 414 286123
Helpline: 0800 133133

Ref: BO/SDD/178

10 March 2025

RE: REQUEST FOR COMMENTS ON DRAFT UGANDA STANDARDS

Uganda National Bureau of Standards (UNBS) through the Technical Committee **UNBS/TC403, Tourism, leisure and Hospitality** has developed the draft standards in the different Tourism sub-sectors. The Titles and Scopes of the are attached in the list.

The Draft Uganda Standards are now being presented to the public to provide comments on their suitability for implementation.

The Committee invites you to send comments on these drafts. You may send comments to **Mr Isihaka Hanghuja (Email: isihaka.hanghuja@unbs.go.ug or Tel: +256701402669)** by **12 May 2025**.

Comments should be sent using the attached comment sheet. If you have any detailed comments, you may provide on a separate sheet of paper and indicate the number of the clause to which they refer. The Committee will also appreciate if you inform us that you have no specific comments to make and/or you find the draft acceptable.

We look forward to your continued co-operation.

Yours faithfully,

UGANDA NATIONAL BUREAU OF STANDARDS

Dr. Safina Namugga Ngobya

HEAD, SERVICES AND BUSINESS MANAGEMENT DIVISION

Nakawa
Plot M217 Nakawa
Industrial Area
P.O. Box 6329,
Kampala
Tel: +256 417 333250/1/

Katwe
Plot 64/65, 3rd Floor
Quality Chemicals
House
Katwe Road
Tel: +256 312 279484

Jinja
Plot 06, Rippon Road
Tel: 0434131127

Mbale
Plot 53 B
Naboa Road
Tel: 0454-431053

Lira
Plot 26/28, Olwol Road
P.O. Box 804 Lira
Tel: 0372271192

Mbarara
Plot 22, Bananuka
Drive
P.O. Box 276 Mbarara
Tel: 048521644

TITLES AND SCOPES OF THE DRAFT UGANDA STANDARDS DUE FOR PUBLIC REVIEW

1. **DUS ISO 9468:2025 Tourism and related services — Online travel agency (OTA) — Guidelines for online accommodation booking platform services**

Scope

This document provides guidelines on how to provide online accommodation booking and related services for online accommodation booking platforms. This document is applicable to the platform providing online accommodation booking and related services.

2. **DUS ISO/FDIS 11956 Adventure tourism — Cyclotourism — Requirements and recommendations**

Scope

This document establishes requirements for adventure tourism involving cyclotourism (e.g. road bike, mountain bike or fatbike), relating to the safety of participants, leaders and assistants. In cases of cycle tourism operations that involve overnight stays, additional requirements are required, which are described in Section 11 of this Document. This document also establishes criteria relating to characteristics and difficulty level for cyclotourism route classification. This document applies to cyclotourism that are offered as tourism products. Tourism product design involves a product planning and development phase that is not subject to this document. Some tourism products include cyclotourism together with other tourism services (e.g. transfers, meals, lodging), but this document applies only to cyclotourism, the additional tourism services being excluded from the scope. This document is applicable to any kind of adventure tourism activity provider that offers tourism products consisting of cyclotourism. This document is not applicable to bicycle rental with no adventure tourism purposes, which attend urban or rural mobility needs.

3. **DUS ISO 14785:2024 Tourism and related services —Tourist information services — Requirements and recommendations.(2nd Edition)**

Scope

This document provides minimum quality requirements and recommendations for onsite tourist information services located at the destination, online tourist information services or both. This document is applicable for management organizations responsible for tourism information services at the destination. (Replaces **ISO 14785:2014 which has been technically revised**)

4. **DUS ISO 24801-2:2014 Recreational diving services — Requirements for the training of recreational scuba divers.**

Scope

ISO 24801-2:2014 specifies the competencies required of a scuba diver in order to obtain a scuba diver qualification from a training organization attesting that he/she has met or exceeded scuba diver level 2 ("Autonomous diver"), and specifies evaluation criteria for these competencies.

It also specifies the conditions under which training is provided, in addition to the general requirements for recreational diving service provision in accordance with ISO 24803.

ISO 24801-2:2014 applies to training and evaluation in recreational scuba diving.

5. **DUS ISO 24801-3:2014 Recreational diving services — Requirements for the training of recreational scuba divers Part 3: Level 3 — Dive leader.**

Scope

ISO 24801-3:2014 specifies the competencies required of a scuba diver in order to obtain a scuba diver qualification from a training organization attesting that he/she has met or exceeded scuba diver level 3 ("Dive leader"), and specifies evaluation criteria for these competencies.

It also specifies the conditions under which training is provided, in addition to the general requirements for recreational diving service provision in accordance with ISO 24803.

ISO 24801-3:2014 applies to training and evaluation in recreational scuba diving.

6. DUS ISO 24802-1:2014 Recreational diving services — Requirements for the training of scuba instructors.

Scope

ISO 24802-1:2014 specifies the competencies required of a scuba instructor in order to obtain a scuba instructor qualification from a training organization attesting that he/she has met or exceeded scuba instructor level 1, and specifies evaluation criteria for these competencies.

It also specifies the conditions under which training is provided, in addition to the general requirements for recreational diving service provision in accordance with ISO 24803.

ISO 24802-1:2014 applies to training and evaluation in recreational scuba diving.

7. DUS ISO 24802-2:2014 Recreational diving services — Requirements for the training of scuba instructors Part 2: Level 2

Scope

ISO 24802-2:2014 specifies the competencies required of a scuba instructor in order to obtain a scuba instructor qualification from a training organization attesting that he/she has met or exceeded scuba instructor level 2, and specifies evaluation criteria for these competencies.

It also specifies the conditions under which training is provided, in addition to the general requirements for recreational diving service provision in accordance with ISO 24803.

ISO 24802-2:2014 applies to training and evaluation in recreational scuba diving

8. DUS ISO 24806:2023 Recreational diving services — Requirements for rebreather diver training — Decompression diving to 60 m

Scope

This document specifies requirements for rebreather diver training programmes which provide the competencies required to perform dives to 60 m with a rebreather, using a breathing mixture containing helium and requiring mandatory decompression stops.

This document specifies evaluation criteria for these competencies.

This document specifies the requirements under which training is provided, in addition to the general requirements for recreational diving service provision in accordance with ISO 24803.

9. DUS ISO 24807:2023 Recreational diving services — Requirements for rebreather diver training — Decompression diving to 100 m.

Scope

This document specifies requirements for rebreather diver training programmes which provide the competencies required to perform dives to 100 m with a rebreather using a breathing mixture containing helium and requiring mandatory decompression stops.

This document specifies evaluation criteria for these competencies.

This document specifies the requirements under which training is provided, in addition to the general requirements for recreational diving service provision in accordance with ISO 24803.

10. DUS ISO 24808:2024 Recreational diving services — Requirements for rebreather instructor training.

Scope

This document specifies requirements for rebreather instructor training programmes which provide the competencies required to be able to train rebreather divers.

This document specifies evaluation criteria for these competencies and specifies the requirements for four levels of rebreather instructors.

This document specifies the requirements under which training is provided, in addition to the general requirements for recreational diving service provision according to ISO 24803.

11. DUS ISO 11121:2017 Recreational diving services — Requirements for introductory programmes to scuba diving

Scope

ISO 11121:2017 specifies minimum programme content requirements for training organizations for introductory scuba experiences in recreational scuba diving. Under no conditions are these requirements considered to be a standard for the training and qualification of scuba divers.

ISO 11121:2017 applies to programmes that include participants being taken into an open water environment. It does not apply to programmes that are exclusively conducted in a confined water environment (e.g. swimming pools).

ISO 11121:2017 also specifies the conditions under which this service is to be provided, which supplement the general requirements for recreational diving services specified in ISO 24803.

12. DUS ISO 8804-2:2024 Requirements for the training of scientific divers Part 2: Advanced scientific divers.

Scope

This document specifies minimum requirements for the training of advanced scientific divers to undertake advanced scientific diving.

This document specifies evaluation criteria for these competencies.

This document specifies the requirements under which training is provided, in addition to the general requirements for recreational diving service provision in accordance with ISO 24803.